

REPORT on CARLTON SCROOP AND NORMANTON ON CLIFFE RESIDENT SURVEY JUNE 2021

The aim of the survey was to obtain residents' views to ensure that the Council had up to date information to compile a new Parish Plan.

Written questionnaires were delivered to all houses. It was not possible to identify the exact number of residents living the Parish; however, using electoral roll information, for calculation purposes, it is assumed that there were 250 residents, (Carlton Scroop 160 and Normanton Cliffe 90)

From the information received:

- 72% of Carlton Scroop residents were aged 61 and above.
- 27% were age 76 and over.
- 58% of Normanton on Cliffe were aged 61 and above.
- 36% of Normanton on Cliffe were aged between age 31 and 45.

Both communities have mature populations and Carlton Scroop the more elderly of the villages.

All the information gathered helps with planning and decision making. Some items will be included in longer term planning; however, it may be possible to address some points imminently. In particular:

- Obtain and site benches and picnic tables.
- Place a further dog-waste bin at the Recreation Park Carlton Scroop.
- Expand and improve on-line communications (79% were in support of on-line communications)

The full details of the survey results are contained in the attached annexes.

Council

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Question	Residents View	Council Comment
What's it like living in your village? How do you feel/ how important are the following issues for you?		
Personal safety - I feel safe living in my village.	Everyone 100%) felt safe.	Noted.
I would like a footpath between Carlton Scroop and Normanton on Cliffe.	85% supported a footpath.	Include in Parish Plan. Upwards report for District Council consideration.
I would like a footpath to join Carlton Scroop to Honington (this would join onto footpaths to Grantham).	75% supported a footpath towards Honington and Grantham	Include in Parish plan. Upwards report for District Council consideration.
I would like cycle paths.	78% supported cycle paths.	Include in Parish Plan. Upwards report for District Council consideration.
I like the rural village setting where I live.	99% liked the rural village settings.	Noted.
I am content for housing developments to be progressed in my village	65% were not supportive for housing developments	Noted.
I like living in a tidy litter free village.	97% liked a tidy litter free village.	Noted and included in Parish Plan
I find the 40 mph speed limit in Carlton Scroop too high.	83% felt that the 40 MPH limit was too high. Note For Carlton Scroop residents the Figure was 93%	Council already progressing this matter. Included in Parish Plan.

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Potholes and the time taken to repair is an important issue for me.	97% felt that pothole repair time was an important issue.	Noted. There is a link on Parish Council website where anyone can report a pothole issue and monitor repair progress.
I like the size of my village.	99% liked the village size.	Noted. This correlates with the lack of enthusiasm for further developments
I would like more community events in my village	83% in support of more community events	Noted. Information forwarded to Chairman Village Hall Committee.
I like the Village Hall amenity	94% liked the village Hall amenity. Note 100% of Normanton on Cliffe liked the facility.	Noted. Information forwarded to Chairman Village Hall Committee.
Maintaining verges and greens throughout villages is important for me.	99% felt maintain verges and greens was important.	Noted. This item is included in annual budget and for inclusion in Parish Plan.
I would like to see more flowers/ bulbs planted around verges.	92% supported more flowers and bulbs planted.	Noted. Include in Parish Plan and review current year finances for scope to start planting program.
There are sufficient recreation areas	68% felt that there were sufficient recreation areas.	Noted.
There are sufficient recreation areas for children to play	58% felt there were sufficient areas for children to play.	Noted.
I am able and willing to volunteer for community activities such as working	64% expressed a willingness to volunteer.	Noted.

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parties, litter picking, speed safety checking etc.		
I support greater involvement in neighbour community schemes such as Nextdoor, Neighbourhood Watch, social media groups.	81% supported greater involvement in neighbourhood community schemes.	Noted. Council to evaluate schemes and communicate to community.
Q6 Transport Links		
There is a sufficient public transport service.	94% felt that there is a sufficient public transport system	Noted
I prefer to get information on-line ie Parish Council website, Facebook, Instagram etc	79% preferred to get information on line.	Noted. Council will promote on-line platforms but continue to use hard copy such as News and Views.
Other Matters Raised By Residents		
Benches	The Recreation Park in Carlton Scroop had no sign and would benefit from extra benches. In Normanton it was felt a bench up Heath Lane somewhere on the hill with a view would be welcome particularly by a of elderly residents	Noted. Enhancements such as benches picnic tables should be made to make the Recreation Park more appealing. At least one bench should be in place at Heath Lane.
	We would like to see more strategically placed benches to rest when out walking. We are currently unable to walk a circuit of the village because of this.	
Wi Fi provision Normanton on Cliffe.	There is a significant disparity between the villages with regard to fibre	Noted. A meeting has been held with service providers Parish Council and

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	broadband availability. At least 50% of Normanton properties can only access speeds in excess of 10 mbs via wireless connection, as there is no street cabinet in Normanton.	District Councillor to seek a better service.
Defibrillators	I feel Carlton Scroop needs more than one defibrillator machine for the whole village. We need at least 2 more one at local village hall and one also at the church. You cannot put a price on a life - this needs addressing.	Noted. Council to review numbers and placement of defibrillators as well as administration and publicity. Include in Parish Plan.

Topic	Resident Specific Comment
speed limit	Carlton Scroop is only 40 mph between Grantham and Lincoln -why?
	The 40 mph limit in Carlton Scroop does not need to be reduced. It just needs better traffic calming measures/policing. 40 mph traffic is acceptable - it is the 50 -60 mph vehicles that need better control.
	Traffic seems to speed when exiting and just before coming out of Normanton, Caythorpe end. Definitely not doing 30 MPH.
	Weight limits on vehicles through village.
	Agree with lower speed limits but these are not adhered to and not monitored by authorities - speeding vehicles from Carlton to Normanton is sadly the norm and despite speed warning signs this is flouted.
	If speed limit reduced through Carlton Scroop - A607 between villages reduced to 40 MPH (in line with criterion? legislation

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	Overall safe environment, however, the exception being walking along side of A607 over bridge next to golf course -then I am scared due to the proximity of vehicles, their size and speed.
	a 30 MPH for charity street one either end.
	A one way system is needed in Charity Street because of the volume of traffic at the golf course. Some golfers speed up the lane.
	General - Traffic speed is the main issue , especially "recreational" drivers at weekends (e.g. motorbikes, sports cars). The 40 mph is already ignored so although 30 mph would be great, its effectiveness is doubtful.
Communications and On line	I like combination of web and personal contact
	As long as it gets to the resident.
	Please not all on line especially older people.
	Not everyone wants to be on social media. Comms via email or what's app
	Please help with the PC and PCO list. Who should be called for police.
	Comms - should be proactive , not self-help and having to go look for it.
	comms. Information should still be available via letter for those who have no internet.
	We prefer to read the free magazine News and Views which is very local. But do look online for information from DR's surgery etc. Haven't seen anything specific to Carlton Scroop.
	We do not receive parish Council papers - that would be good.
	We would be happy to receive information via email , but are unlikely to check websites regularly.
	Comms - in writing.
	I prefer information by post or through the letterbox
Flowers	I do not feel flower planting is a high priority but residents should be encouraged to plant and look after their verges
Public Transport	Transport every half hour
	Public transport - could be better in evenings
	An extra night time bus 21.30/ 22.00

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	The last bus leaves Grantham at 19.40. This is too early.
	The service between Lincoln and Grantham is very good but not well used. East to west services are not so good without connections.
Housing development	I am opposed to housing developments purely because the village has no facilities to support this.
	We are a village with no amenities (shops/pubs etc) therefore development would be an issue - on the other hand would development attract amenities?
Tidy Village	Is grass cutting good enough to maintain a nice friendly atmosphere?
	Re litter: I already walk round the village once a week and litter pick. A lot appears from Mountain lorries.
	More frequent road cleaning /drain emptying needs to be done.
	Completion of the village gates at remaining entry to villages on A607.
	it has been great to see dog bins go up at the points of 2 major walks. However, the recreation area at the side of the cemetery is used a lot by dog owners so perhaps a 3rd bin there. Plus, a sign to label it a recreation area
	Footpaths could be wider alongside A607 but the width of the footpaths is sometimes reduced by brambles and overhanging weeds from fields
	There is no dropped footpath opposite the post box on the corner of charity street
	Extra activities in the village hall will be good.
	not keen on useless white/cream gates that serve no purpose - would have liked to have been consulted.
	General - Lets improve our environment for wild life.
	Normanton Heath Road in wet weather very mucky to the Heath yard.